

Ref: BKKFFU/140326

March 26, 2014

Dear Valued Customers,

Subject: **Termination of Crisis Surcharge**

Crisis Surcharge has been imposed from Thailand to all Areas since October 16, 2011 after the 911 incident.

According to the present circumstance, Japan Airlines Co., Ltd. is pleased to inform you that the company has decided to withdraw this surcharge from all consignments originated from Thailand to all Areas with effect from April 1, 2014 onwards.

Please disseminate this information to your concerned parties accordingly.

Your kind attention will be appreciated.

Yours sincerely,



Koji Shimada
Vice Regional Manager – Cargo & Mail